

FAA Mobile 1.0 fully supports **iOS 4 and higher** as well as **Android 2.2** and higher. The Blackberry (RIM), Windows Mobile, and WebOS platforms are untested. If you view FAA Mobile on one of those platforms, your user experience may not be optimal.

Below is a list of tested devices that are compatible with FAA Mobile 1.0. Keep in mind that other devices may be supported, but not tested as part of the formal FAA Mobile quality assurance program.

Phones	Tablets
iOS 4+ Phones	iOS 4+ Tablet

<ul> <li>iPhone 4S</li> <li>iPhone 4</li> <li>iPhone 3GS</li> </ul>	■ iPad
Android 2.2+ Phones	Android 3.1 Tablet
Galaxy Nexus	Samsung Galaxy Tab 10.1
Motorola Droid	
Droid X	
Droid 2 Global	
HTC EVO	
Samsung Captivate	

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# **Frequently Asked Questions**

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- Why does my page view remain zoomed in?
- Why can't I find FAA Mobile in my App Store?
- Why did you create FAA Mobile?

# Why does FAA Mobile prompt me to use my current location?

The FAA's Flight Standards District Office (FSDO) "lookup" uses Location Services to determine the office with the address closest to your current location. If you enable Location Services, the FSDO list will display the closest offices to your current location, with the corresponding distance in miles.

If you choose not to enable Location Services on your device, you can select a FSDO by name, city, and state.

## Why does my page view remain zoomed in?

Your page view may remain enlarged on some mobile devices after selecting an item from a list (such as a FSDO). This is due to your mobile device zooming in when you select from the drop-down list, and then retaining those zoom settings after the new page is loaded. To reset the zoom, double-tap the screen until it resets to normal zoom levels.

# Why can't I find FAA Mobile in my App Store?

FAA Mobile 1.0 is not a mobile application; rather, it is a set of pages and services that are optimized for viewing on mobile devices. It can be found at <a href="http://www.faa.gov/mobile">http://www.faa.gov/mobile</a>.

## Why did you create FAA Mobile?

FAA Mobile was created to address the needs of mobile users who visit FAA.gov. Mobile traffic to FAA.gov grew from 1.5 million to 4.4 million visits over the past two fiscal years. To address this rising demand, FAA Mobile was developed to help our website customers complete popular tasks on mobile devices.

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## Feedback

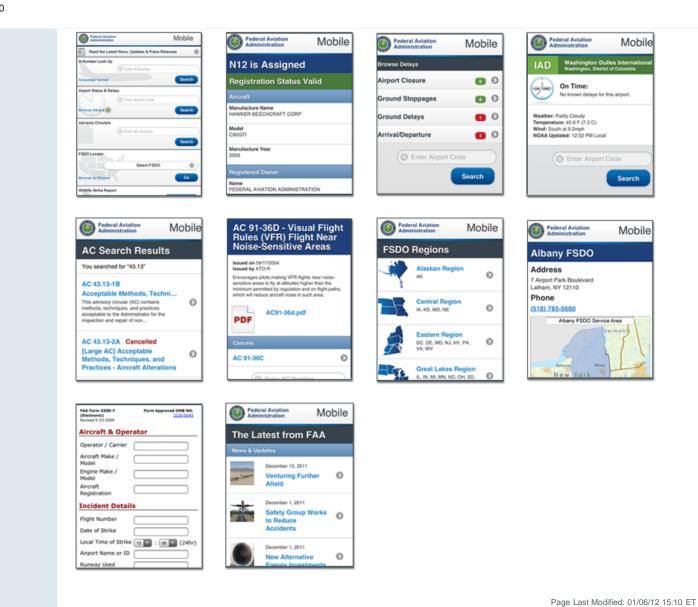
Do you have a great idea for FAA Mobile, comments, or questions? If so, tap the Feedback link at the bottom of the page in FAA Mobile. Your feedback will be sent to the FAA Mobile program team.

FAA Mobile Home   Full FAA.gov Site				
	Feedback			

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Click on the images below to view larger versions.

About FAA Mobile 1.0



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# Frequently Asked Questions All Questions »

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